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Executive Profile

- Skillful, results-oriented **IT Project/ Program Manager** with over 11 years of IT experience directing and contributing to sophisticated projects.
- Defined and initiated projects and managed cost, schedule, and performance of component projects, while working to ensure the ultimate success and acceptance of the program.
- Managed projects and review engagements, with an ability to recognize business objectives, foresee the solutions, develop approaches, estimate resource and send projects on a time and within a budget.
- Delivered solutions to customers using the appropriate business measurements and terms and conditions for the project according to the project charter, project agreement or contract.
- Responsible for managing scope, cost, schedule, and contractual deliverables, which includes applying techniques for planning, tracking, change control, and risk management.
- I am responsible for managing all project resources, including subcontractors, and for establishing an effective communication plan with the project team and the customer.
- Experiences in pragmatic application of Rapid Application Development (RAD) methodologies like Agile and Scrum
- Certified Project Management Professional (**PMP**)
- Executive Management Program from **IIM Bangalore**
- Differentiators: Six Sigma Green Belt, foundation skills for ITIL, versatility.

Project/ Program Management Highlights

IBM, Bangalore (Oct'04 – present)

Project Manager

- Managed Billing Verification Program for Vodafone Australia while introducing new MVNOs, changing the provisioning systems, installing new software patches.
- Delivered solutions for Vodafone-Australia to increase capacity of the Web Self Service applications and application infrastructure and Simplify the connection process in Siebel.
- Delivered ordering solutions to Bell Canada and Qwest, customising "Simple Order". Simple Order has a set of business services that enables order capture and control using Java/ J2EE and SOA technologies.
- Re-engineering of the Network configuration tool for Ericsson, Sweden to enable their users across globe to configure network. It is a web-based application evolved from its desktop version developed using Java, spring, hibernate. Implemented and used trac for project and issue management.
- Managed transitioning of applications to offshore for Telstra, Australia to enable the strategic business objective to reduce cost providing the solutions from offshore.

iGATE Global Solutions, Bangalore (Jul'03 – Sep'04)

Systems Analyst

- Process automation for creating retro billing statements and a workflow to handle any tasks that cannot be automated such as producing backup documentation and handling inquiries. The system is a global system being used across all business lines: Commercial, P&C Europe and P&C North America
- Developed reinsurance solutions to GE-ERC using Industry standard software like Java/ J2EE, Filenet, TIBCO.
- Worked with cross-functional teams, lead the team and provided day-to-day direction to the team.

- Lead Six Sigma projects using DMADV and DMAIC methodologies, Green Belt certified.
- Infotalent Systems, Bangalore (May'01 – Jul'03)
Senior Software Engineer
- Delivered CRM solution to real estate company SuChalet, Paris
- Developed and implemented document solutions for a BPO company in Bangalore
- Provide support on Oracle, MS SQL Server, DB2 UDB DB database management across heterogeneous open systems environments
- Resourcefully served as the facilitator/ great contributor for business development.

Inforex Consulting, Bangalore (Jul'00 – May'01)

Software Engineer

- Risk management service portal, Inforex.net is a B2B e-commerce site, which provides common platform to the buyers and providers of Risk Management services. The solution provided risk management tools, calculators, portfolio tracker and was integrated with Reuter's for information feed.
- Worked closely and cooperatively with business analysts, authors, sales, marketing.
- A great contributor for database administration and IIS management.
- Implemented automation of testing and solutions to track requirements and defects

Festo Control Ltd, Bangalore (Aug'98 – Jun'00)

Software Analyst

- As software analyst I implemented the Enterprise Management System (EMS) for Festo Controls to support sales and marketing.
- EMS is a client-server application developed using Oracle D2K, Pro*c, accessing Oracle 7 on HP-UX 10.2
- I developed the purchase system to integrate with FESTO AG's Purchase and Supply Chain system
- I also provided DBA support on production Oracle databases on HP-UX 10.2

Tools Knowledge

- **Project Management:** I am currently using Microsoft Project Plan and Rational Portfolio Manager.
- **Java/ J2EE and Web Services:** I have managed and developed web applications built using Hibernate, Eclipse, Websphere, Struts.
- **Databases/ DWH/ BI:** I have managed DWH/ BI projects using ETL tools, Teradata, Business Objects and Cognos. I was DBA at Festo Controls Ltd.
- **Middleware:** I have used Websphere and TIBCO products (RV, MB, IM, BW) in past for implementing workflows.
- **ERP:** I have developed ERP application for Festo Controls Ltd using Oracle Forms and Report, Pro*c

Education

- Executive General Management Program from **IIM Bangalore** [2009]
- PG Diploma in Advance Computing from **CDAC** [1998]
- BSc., Bangalore University [1997]